MAIL ORDERS TO:

P.O. Box 1310
Enfield, CT 06083-1310

3 WAYS TO SHOP!

Online
shop.LEGO.com

Phone
1-800-453-4652

The LEGO® Store
stores.LEGO.com

Ordered By: (Billing Address)

☐ My address has changed ☐ Order is a gift*

Name_____

Street/Route_____

*If your address is a P.O. Box, please provide a delivery address.

City_____State_____Zip_____

Phone: Day ( )_____ Evening ( )_____

Important for clarifying questions on orders.

Email address_____

Important for sending you order and shipping confirmation.

Ship To: (If different from Ordered By)

Name_____

Street/Route_____

City_____State_____Zip_____

Gift message* (optional)_____

*Sorry, gift wrapping is not currently available. Gift message appears on packing list. All orders are shipped in a plain box.

☐ Please sign me up for the FREE LEGO Club Magazine!

☐ Please sign me up for LEGO emails!

ITEM #	QTY	DESCRIPTION (FOR CLOTHING, PLEASE SPECIFY SIZE)	VIP POINTS	VIP TOTAL	PRICE	PRICE TOTAL
METHOD OF PAYMENT			TOTAL VIP POINTS		TOTAL PRICE	

☐ MASTERCARD ☐ VISA

☐ DISCOVER CARD ☐ AMERICAN EXPRESS

☐ CHECK/MONEY ORDER: Make payable to LBR (Please, no cash or CODs)

Card Account Number

Verification Code

Please enter your credit card's Verification Code. For Visa, MasterCard or Discover, this 3-digit code is the last set of digits printed on the back of your card. For AmEx, this is a 4-digit number printed on the front of your card.

Expiration Date

Signature _____
Cardholder's signature

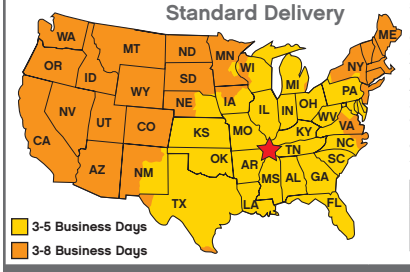
Printed Name _____
Please print name of Cardholder

Address of Cardholder_____

SHIPPING & HANDLING		EXPRESS SHIPPING	
Total Order Value	Standard Shipping	Express Saver Shipping	Express Shipping
$0.00 - $25.00	$4.95	$14.95	$19.95
$25.01 - $50.00	$6.95	$16.95	$21.95
$50.01 - $75.00	$8.95	$18.95	$23.95
$75.01 - $100.00	$10.95	$20.95	$25.95
$100.01 - $150.00	$12.95	$22.95	$27.95
$150.01 - $200.00	$14.95	$24.95	$29.95
$200.01 - $350.00	$17.95	$27.95	$32.95
$350.01 - $500.00	$24.95	$34.95	$39.95
$500.01 +	5% of Order Value	10% of Order Value	15% of Order Value
Sales Tax Add for these states: **AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, MA, MD, MI, MN, NC, NJ, NY, OH, OK, PA, TN, TX, VA, WA. See shop.LEGO.com/shipping for details.**			
Estimated Delivery Time	3-8 business days	3 business days	2 business days
			TOTAL

LEGO Pick a Brick, please allow an additional 10 business days for processing time. LEGO Design byME and LEGO Hero Recon Team please allow 15-21 business days for delivery time. If you order a large quantity of a custom model, we may combine and ship them in one box. An express shipping option is not available for LEGO Design byME and Pick A Brick online products.

STANDARD AND EXPRESS DELIVERY



Standard Shipping

Items in stock ship the next business day (Monday through Friday excluding holidays). Orders arrive within 3-8* business days. Rural areas may be subject to an additional 3 business days, (11 business days total). Please allow 8 business days for shipping to Alaska, Hawaii, Puerto Rico, Guam, Micronesia and the US Virgin Islands. Non-continental us territories and APO's will be shipped via USPS and will not have order tracking available. Orders shipping to a P.O. Box will be delivered via US Postal Service and will not have order tracking available. LEGO Pick a Brick, please allow an additional 10 business days for processing time. LEGO Design byME and LEGO Hero Recon Team please allow 15-21 business days for delivery time. If you order a large quantity of a custom model, we may combine and ship them in one box.

*Shipment dates are estimates in accordance with our carriers.

▸ **shop.LEGO.com/en-US/shipping**

*For complete shipping details, including restrictions, go to shop.LEGO.com/en-US/shipping or call 1-800-453-4652.

Express Saver Shipping

The LEGO Group will ship your order the next business day (Monday-Friday excluding holidays). Orders will arrive within 3 business days. Orders will ship via FedEx. Saturday delivery is not available.

Express Shipping

The LEGO Group will ship your order the next business day (Monday-Friday excluding holidays). Orders arrive within 2 business days. Orders will ship via FedEx. Saturday delivery is not available.

**Express and Express Saver are not available to P.O. boxes, APO and FPO addresses, Micronesia, the US Virgin Islands or other areas considered rural by the carrier. Express and Express Saver are not available for LEGO® gift card orders, LEGO Design byME, LEGO Pick a Brick and LEGO Hero Recon Team customized products. Gift cards arrive via USPS.

ORDER STATUS

Check the status of your order through our automated service, 24/7! Go to **shop.LEGO.com** and click on Your Account, or **call 1-800-835-4386.**

CUSTOMER CARE CENTER

Ordering Online

Log onto **shop.LEGO.com**, click on the "By Catalog" button and be sure to enter the Catalog Code located on the back cover to receive the special offers and prices in this catalog. Visit **shop.LEGO.com** for complete details.

Quality & Service Guarantee

We believe our toys must live up to your highest expectations, and our service must live up to the quality of our toys. If for any reason you are not satisfied with your order, simply return it to us for replacement, exchange or prompt refund. Please review the return policy at **shop.LEGO.com/returns** or you can call Customer Service at 1-800-835-4386 Mon.–Fri. 8am–10pm, Sat.–Sun. 10am–6pm EST. We reserve the right to limit purchase quantities on items at any time, for any reason.

Warranty & Product Info

For information about our products, replacement parts, warranty information or for any other questions you may have, please call us free at 1-800-422-5346.

Return Policy

We believe our toys and other products must live up to your highest expectations, and our service must live up to the quality of our toys. If for any reason you need to return your order, it's easy! Simply follow the instructions listed on the back of the packing slip you received with your order.

All returns or exchanges must be made within 90 days of receipt of your order and must be accompanied by a Return Authorization Number. To obtain a Return Authorization Number, please call Customer Service at 1-800-835-4386 between the hours of 8:00 am – 10:00 pm EST Monday through Friday and 10:00 am – 6:00 pm EST Saturday and Sunday. Returns of orders that do not include a Return Authorization Number may be subject to additional processing time and delay in crediting your account. Return address information can be found on the reverse side of your packing slip or on a separate sheet included in your order. All refunds are made in the original payment method. For orders purchased by check or money order, a refund check will be made payable to the "Ordered By" name. Shipping and handling charges are non-refundable. We recommend using a shipping method that can be tracked and insured for your protection.

To see complete details for Returns go to shop.LEGO.com/returns.

Pricing & Sales Tax

All pricing is in US dollars.
Shipping and handling rates are subject to change at any time. We are required by law to collect sales tax on shipments to those states where we have a physical presence. **Sales tax will be added to merchandise total only for all orders shipping to the states of: MA and OK. Sales tax will be added to total of merchandise and shipping & handling charges for all orders shipping to the states of: AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, MD, MI, MN, NC, NJ, NY, OH, PA, TN, TX, VA and WA.**

LEGO Gift Card

To purchase, just write "LEGO Gift Card" on the order form and indicate any $$ amount from $10-$500, in $5 increments. Or, order online and choose between a plastic gift card, mailed to your recipient with our catalog, or an electronic gift card, emailed the same day. Sorry, rush delivery is not available on plastic gift card.

Customer Preferences

We want to be welcome in your home. Occasionally, we make our mailing list available to carefully screened companies whose products may be of interest to you. If you would prefer not to receive these mailings, please call us at 1-800-835-4386, or send the back cover of your catalog with your request to: Customer Preferences, P.O. Box 1310, Enfield, CT 06083-1310.
View our privacy policy online at: **shop.LEGO.com.**

An Important Safety Message

Some LEGO sets contain small parts that are NOT suitable for and may pose a choking hazard to children under 3 years of age. These items are indicated by the placement of one of the warnings listed below. LEGO® DUPLO® sets have larger pieces which are specially designed for children under 3.

⚠Warning **CHOKING HAZARD** - Small parts & small ball. Not for children under 3 yrs.

⚠Warning **CHOKING HAZARD** - Small parts not for children under 3 yrs.