

LEGO Systems, inc. 8879 Power Function IR Speed Remote Control Product Safety Recall – Frequently Asked Questions for Website

Why is this product being recalled?

Item 8879, sold separately, or as part of K10194 Emerald Night Train and K8882 Power Functions, is being voluntarily recalled because some of the remote control units can pose a thermal burn hazard to users if the batteries inside overheat.

When was this product sold? And where was it available?

The remote control unit was sold between April 8, 2009 and May 6, 2009 and was only available directly through <http://shop.LEGO.com> and the LEGO Shop at Home catalog in the U.S. and Canada. 1,618 units were sold.

How do I verify that I have this product in my home?

LEGO Systems has found that some of the remote control units are not performing correctly. If your remote control unit is one of those affected, it becomes hot to the touch in the first 5 to 10 minutes of initial operation. If you did not experience this situation when you first loaded batteries into the remote control unit, your unit is not part of this recall. If your remote control did or does overheat, then please contact LEGO Systems for a replacement remote control.

How do I obtain a replacement remote control unit?

If your product matches the description and photos of the recalled remote control unit, and you have experienced overheating of the batteries, contact LEGO Systems at 1-800-718-1858 Monday-Friday 8am-10pm ET and Saturday-Sunday 10pm-6pm ET for instructions on how to return your defective remote control unit and obtain a replacement.

Should I send you the remote control?

The remote control unit needs to be returned only if you experience overheating of the batteries upon initial use of the remote control unit. Please follow the instructions above.

I live in Canada. How should I proceed?

Follow the directions above.

How quickly will I receive my new remote control?

We will ship the new remote control unit to you by early August.

If I purchased the remote with the Emerald Night Train or as part of the Power Functions Package is the whole set being recalled?

No, the other components in both packages are not part of this voluntary recall. They are all safe to use. LEGO Systems will only replace the remote control unit from those sets containing additional parts.

I have a LEGO MINDSTORMS Set. Are the sensors and electronics in that set safe?

Yes, they are not part of the voluntary recall.

I purchased a TECHNIC/Creator/RC Car Set with the LEGO Power Function System. Is this safe?

Yes, they are not part of the voluntary recall.